

RESPONSE TO PRE BID QUERIES

REQUEST FOR PROPOSAL

(E-Tender)

for

**Design, Development, Hosting and Maintenance of website
For Dr. Babasaheb Ambedkar Research & Training Institute**

(BARTI)



Date: 19 August 2016

Dr. Babasaheb Ambedkar Research and Training Institute (BARTI)

An Autonomous Institute of Govt. of Maharashtra in the Department of Social Justice & Special Assistance

28, Queens Garden, Near Old Circuit House, Pune - 411 001

<http://barti.maharashtra.gov.in>

E-Tender No: 218

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SN	Section No. and Clause	Page No.	Existing Clause in Tender Document	Query	Response from BARTI
1	Section 3.22	19	Pre-Qualification criteria's	In the Pre-qualification criteria BARTI not mentioned regarding the quality criteria and IT security criteria. Our kind request you to add one more the criteria for pre-qualification as below: The bidder company should be ISO 9001 or ISO 27001 and CMMi Level 3 certified company.	The tender clause remains unchanged.
2	Section 3.24 Point 2	21	Number of websites designed and developed in last 3 years. In description column marking given as <= 7 Websites: 5 marks >7 <= 12 Websites: 8 marks >12 websites 10 marks	Can it be modified as : <= 3 Websites: 5 marks <= 6 Websites: 8 marks >6 websites 10 marks	The tender clause remains unchanged.
3	Section 3.24 Point 3	21	Number of websites hosted and maintained in last 3 years (The website should be accessible and in use). In description column marking given as <= 7 Websites: 5 marks >7 <= 12 Websites: 8 marks >12 websites 10 marks	Can it be modified as : <= 3 Websites: 5 marks <= 6 Websites: 8 marks >6 websites 10	The tender clause remains unchanged.
4	Section 4, Scope of Work Clause 1, Point (e)	27	Create wireframes, storyboards and prototypes to propose options for implementation. Provide at least three (3) template designs for review in order to select a concept.	When bidder need to provide the prototypes? At the time of bidding or after awarding a contract? Kindly clarify.	Only the selected Bidder who has been awarded the contract needs to provide the prototype / template.

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5	Section 4, Scope of Work, Clause 5	27	Training for staff	What will be approximate count of staff for training and how many days training need to provide? Kindly clarify.	Training session is to be provided to all the nodal officers from each department. Total strength of trainees will not exceed 20 for a single batch. The training duration is to be specified by the Bidder.
6	Section 4, Scope of Work, Clause 6, Point (b)	27	Creation of online forms – Ability to create online registration and information gathering forms with appropriate field level validations, provision to upload documents, provide automatic acknowledgements through SMS and email.	From the scope statement it seems that you are looking for auto SMS and email response. What will be the SMS volume for the same? What will be the email account count for such response? Kind request you to clarify.	Auto SMS and Email is to be sent to those who have successfully registered on the Online registration page for a particular program. Volume depends on the number of registrations.
7	Section 4, Scope of Work, Clause 7, Point (a)	28	GIS for Training Center locations – Designated training centres approved by BARTI who are conducting various training programs across Maharashtra to be made visible on the map as per their address and location.	As GIS is the different key skill required for visible location on map, whether BARTI already have the .kml file required for the same or will provide it to successful bidder. Please explain.	BARTI website should provide a Maharashtra map with an interface which has ability to zoom into the areas and put BARTI Training Centers as a pin on the map. When clicked on them, it needs to display the address and contact details. .kml file is to be provided by the selected Bidder.
8	Section 4, Scope of Work,	28	Integration with Skill Development MIS - Skill Development MIS has	1.What technology used for developing the MIS and 2.What type of integration is	BARTI website should have the functionality of listing/ showing a dashboard of the

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	Clause 7, Point (b)		been created for the Skill Development Department of BARTI and a dashboard.....	required? Only bidder has to show the data from existing database or migrate the data in to new database for MIS? Kind request you to clarify it.	count of Trainings conducted, Students Placed, Districts Covered, etc. This functionality does not require migration of data.
9	Section 4, Scope of Work, Clause 7, Point (c)	28	Integration with Samtadoot Mobile App - Activities tracked through Samtadoot Mobile Android app can be uploaded on the proposed website	For which technology the mobile app is developed? Android/ iOS or Windows/ Blackberry? Please explain in details.	Mobile app is Android based. BARTI website should selectively showcase top activities and not the complete data from Samtadoot Mobile App.
10	Section 4, Scope of Work, Clause 7, Point (d)	28	Connectivity to social media sites of BARTI	Kindly explain how many social media sites you want to connect.	BARTI plans to have social presence on all the top social media sites such as Facebook, YouTube, Twitter, etc.
11	Section 4, Scope of Work, Clause 7, Point (e)	28	Linkage to other government websites as per GIGW	There are so many government sites defined in GIGW. What type of sites you want to link and how many sites you required to be link? Please clarify.	The details of number of sites to link will be arrived after mutual discussion with the selected Bidder. As an illustration, you may refer to various state government websites.
12	Section 4, Scope of Work, Clause 7, Point (f)	28	BARTI is planning to catalogue and digitize all writings, speeches and related material of Dr. Babasaheb Ambedkar and make them accessible to citizens.....	Whether BARTI is going to create the link of such material after digitization and then bidder has to link or redirect the links provided on proposed site to the same. Kindly clarify.	Yes. BARTI will provide the link of the proposed website.
13	Section 4, Scope of Work,	28	Bidder to create a page on Dr. Babasaheb Ambedkar, which would include his writings,	What type of that page should be? Dynamic or static page?	This page will be static in nature.

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	Clause 7, Point (g)		speeches, videos, audios, documentaries, books etc. The content for the page would be provided by BARTI. The content would be in a digitized form, bidder to integrate the details in the website.	Kindly clarify.	
14	Section 4, Scope of Work, Clause 8, Point (a)	28	Design and create videos (animated or otherwise) for select departments of BARTI to showcase the various initiatives and achievements of the department.	What will be the content of the video and size?	The content of the videos will be decided at the time of content creation and it should showcase the snapshot and activities of BARTI departments. For illustration purpose, you may consider a video testimonial as theme / content for the video.
15	Section 4, Scope of Work, Clause 8, Point (h)	28	Ensure Compatibility to email gateway.	What will be the count for email account and size of each mail box.	BARTI already has @barti.in email ID and Bidder needs to only provide a redirection link to the Webmail access.
16	Section 4.1, Scope of Work, Point (h)	29	Arrangement of technical staff to manage the website for maintenance of database, and other support activities.	Whether BARTI want the bidder should provide the fulltime onsite manpower for the support and maintenance?	Onsite staff is to be provided by the selected Bidder only for first three months of the contract as specified in Section 4 Clause 2 Point (a)
17	Section 3.22 Sr.no. 3	19	Balance sheet profit and loss statements of last 3 years	Can we provide F.Y 15-16 provisional balance sheet as our audit is in progress for F.Y. 15-16?	Yes.

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18	Section 4 Sr.no. 8 Point g, & h	28	Ensure compatibility to SMS, Email Gateway and Payment Gateway.	Who will provide gateways like Email, SMS, and Payment gateways?	The Bidder has to ensure compatibility to the gateways. BARTI will provide Email, SMS and Payment gateways.
19	Section 4.3 Clause 5	31	Use of Standard Components such as Payment Gateway, SMS Gateway, Email, etc. would be provided by bidder.		Please Refer Corrigendum
20	Section 4 Sr.no. 8 Point f	28	Create a separate page for Outreach wherein the concerned target audience of BARTI can connect with the various departments of BARTI	Need clarity	Outreach pages are necessary for interaction with our beneficiaries. For illustration purpose, you may consider a “Contact Us” tab to be used for Outreach.
21	Section 3.24 Sr.no. 4	21	Experience	Can you consider private website experience also?	The tender clause remains unchanged. In any case, Section 3.24, Sr. no. 2 and 3 does not mention such criteria.
22	Section 6.2 Point (vii)	43	VAT / CST Registration certificate	VAT is not applicable to service industries. Is it compulsory?	Please Refer Corrigendum
23	Section 6.2 Point (viii)	43	Copies of Income tax returns for last 3 financial years.	Can we provide certificate of ITR for 2 years and provisional for current year as per query no.17?	Please Refer Corrigendum
24	Section 5.4	37	Service tax	Service tax will be consider extra?	The Bidder should quote Financial Proposal inclusive of all the taxes including Service Tax in the format as

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SN	Section No. and Clause	Page No.	Existing Clause in Tender Document	Query	Response from BARTI
					mentioned in Section 6.3.2 on page 50
25	Section 3.22 Sr. No. 5	19	Experience of at least 3 live websites or portals in last 3 years. Out of which at least 1 Website should be for a minimum value of INR 2 Lakhs	Can you consider a website as a part of big project and financial statements? We do the end to end project for client.	Yes. The Bidder needs to share the Scope of Work and Completion Certificate clearly stating that website / portal was a part of the project.
26	Section 4 Sr. No. 8 Point (a)	28	Design and create videos (animated or otherwise) for select departments of BARTI to showcase the various initiatives and achievements of the department	How many animations to be done? Length of animation?	Videos should not exceed over a minute since these will be accessed online.
26	Section 4 Sr. No. 4	27	Deployment of Developed website at State Data Centre or any other Data Centre designated by BARTI.	Accessibility to SDC?	BARTI will provide support in its capacity.
27	Section 4 Clause 6 Point (c)	28	Scope of Work – Maintenance & Support services	Maintenance hours for 3 years AMC?	Maintenance services to be provided as per BARTI's working hours.