



Corrigendum - Request for Proposal for Selection of Service Provider for Scanning & Digitization and Document Management System of Records of Caste Certificate Scrutiny Committees of Maharashtra

Subject	:	Corrigendum for Tender Reference Number 262
Tender	:	Selection of Service Provider for Scanning & Digitization and Document Management System of Records of Caste Certificate Scrutiny Committees of Maharashtra

1 Modified RFP Clause

Sr No	Ref Clause	Clause in RFP	Modified Clause
1	Pg no. 10, page no - 15	The tender fee has to be paid online, Scanned copy of EMD (BG / DD) with technical bid and submit physical EMD as per timeline specified in the clause 7	The tender fee has to be paid online, Scanned copy of EMD (Credit Card / Debit Card / RTGS / NEFT/ Internet banking) with technical bid and submit physical EMD as per timeline specified in the clause 7
2	Pg no. 19, Digitization	Digitization would mean data entry of at least 250 characters per record or Data entry of at least 14 fields per record	Digitization would mean data entry of at least 250 characters per record or Data entry of at least 19 fields per record
3	Pg no. 20, Pre-Qualification Parameters – Mandatory Documents #2, Supporting Documents	Certificate from Statutory Auditors as per format in Annexure IX – a). Audited balance sheet, P&L submitted before ROC (for Lead Bidder in case of a Consortium)	Certificate from Statutory Auditors as per format in Annexure IX – a). Audited balance sheet, P&L submitted before ROC (The bidder or Lead Bidder in case of a Consortium)



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2 Number of files at district level.

The total number of files in the combined districts mentioned below are mentioned. Nevertheless, the scanning has to happen at each individual district level. Also there can be a variance of around 15% in the number of files mentioned below.

Districts Name	Total Number of files
Raigad, Thane, Palghar	205701
Ratnagiri, Sidhudurg	63429
Mumbai City, Mumbai Suburb (Bandra)	43523
Nashik, Ahmednagar	260763
Dhule, Nandurbar, Jalgaon	203154
Solapur	12590
Kolhapur, Satara, Sangli	80311
Pune	105016
Aurangabad, Jalna, Beed, Parbhani	172996
Latur, Nanded, Hingoli, Osmanabad	58266
Amravati, Yavatmal	189054
Akola, Buldhana, Washim	198064
Bhandara, Gondiya, Wardha	26876
Chandrapur, Gadchiroli	30198
Nagpur	112166

Bidder Name	Sr. No.	RFP Page Number	Clause (Tender Ref.)	Query / Suggestion / Clarification	Proposed Solution
StockHolding Document Management Services Ltd.	1		9	The files to be scanned are available at each of the district headquarters locations. 1.Kindly confirm at how many locations the scanning will be carried out? 2.Are all the locations housed in single premises or they are spared across Maharashtra?	The files need to be scanned at each of the 36 District Caste Scrutiny Committee Offices across Maharashtra. The office is located at district headquarters.
StockHolding Document Management Services Ltd.	2		37	Metadata Entry of key fields Kindly confirm how many metadata fields to be indexed per file?	Total of 19 fields needs to be indexed per file.
StockHolding Document Management Services Ltd.	3	General	General	Please clarify as to whether the official records are stitched / stapled or bound by thread. If yes then unbinding of the documents is allowed or not?	The records will be stapled or tied together by a thread or stitched. Unbinding of the documents is allowed.
StockHolding Document Management Services Ltd.	4	General	General	Kindly provide the total number of Fragile /delicate pages (percentage wise) available for scanning and digitization.	There no way to accurately determine number/percentage of fragile/delicate pages. The successful bidder will need to determine this on their own.
StockHolding Document Management Services Ltd.	5	General	General	How documents are stored and what is the Condition of the documents i.e. good, brittle, torn, fragile etc.?	The documents are old since the Caste Scrutiny Committee first started working in 1985.
StockHolding Document Management Services Ltd.	6		39	Porting of data to DMS software and BARTI Cloud Server 1.Required DMS will be based on which technology proprietary or Open source? 2.Technology on which the current DMS application is running on? 3.How many users will use the DMS solution?	The required DMS should be based on Open Source The current DMS is working on .NET A total of 200 users will be using the DMS. Consider an margin of 10%
StockHolding Document Management Services Ltd.	7	General	General	Kindly provide details of Database server.	The database server is Microsoft Server 2012
StockHolding Document Management Services Ltd.	8	General	General	Who will provide , furniture, (table/chairs), electricity, UPS ,Generators, LAN/ WAN etc.	BARTI will provide only table, chair and electricity. Rest all equipment for the scanning needs to be arranged by the successful bidder.

			<p>Clause 7 The Earnest Money Deposit (EMD) of Rs. 14,10,000/- is required to be deposited online through Credit Card / Debit Card / RTGS / NEFT/ Internet banking. The computer generated receipt of the same shall be attached with the technical proposal.</p> <p>a) The EMD shall be denominated in Indian Rupees only. b) No interest will be payable to the bidder on the amount of the EMD. c) Bids submitted without adequate EMD will be liable for rejection. d) Unsuccessful bidder's EMD shall be returned after completion of Bid process</p>		
HP India	1	13		We request you to allow to submit EMD in the form of BG .	EMD needs to be submitted only via Credit Card / Debit Card / RTGS / NEFT/ Internet banking as per Maharashtra government GR dated 1/12/16
			<p>Payment shall be released against actual completion of work, on monthly basis after deduction of applicable penalties (monthly basis) as per SLA parameters and if needed, as per recommendation of Director General, BARTI.</p> <p>Work will be considered complete when the record has been scanned, digitised, ported to the BARTI server and the Document Management System deployed after due quality check process.</p> <p>Porting of data shall be done as directed by BARTI. At the end of every month the Successful Bidder shall submit invoice for work completed certified by the concerned Caste Certificate Scrutiny</p>	<p>We request you to modify clause as below: " Payment shall be released within 30 days of submission of invoices on completion of work at monthly basis. " Please confirm</p>	
HP India	2	17			NO change in existing clause
HP India	3	17		Kindly confirm, if the bill submission and payment release will be from a single centralized location.	Yes. All invoice submission and payment disbursement will happen through BARTI office.
HP India	4	25	Scope of Work	We request to allow sub-contracting of digitisation activity to authorised partners. However, the bidder will remain solely responsible to customer for successful execution of the project. Kindly confirm.	No subcontracting is permitted.

HP India	5	45	GCC BARTI, at its discretion, can terminate the empanelment of an bidder earlier than the expiry of Two (2) year period in the event of failure of bidder to remain eligible in view of prevailing eligibility conditions (as revised from time to time) or to perform as per contract deliverables or other relevant reason(s) given in writing to the bidder.	Termination Clause: Contract period as per RFP is one year , please clarify the 2 year period for empanelment mentioned in termination clause.	The empanelment will be considered for a total of o contract period and AMC period.
HP India	6	48	Locations and Manpower details for Data Entry: Data entry has to be carried out at district Caste Scrutiny Committee Offices. All such locations where data entry process is being done has to be updated with BARTI as a part of this document. Also, number of Data Entry operator, their basic qualification etc. has to form part of this documentation. Any change in due course of project, this document has to be updated with changes incorporated and re-submitted to BARTI. Successful Bidder to submit duly signed NDA and copy of NDAs as	Kindly confirm on the total number of locations where selected bidder will need to set up infrastructure to carry out Scanning / Digitization activity.	36 Caste Certificate Scrutiny Offices located at district headquarters across Maharashtra.
HP India	7	56 to 58	Annexure V	We request you to cap, the maximum penalty due to Breach Level (Beyond Performance Level ) at 10% of the total value of digitisation services. Kindly confirm.	NO change in existing clause
HP India	8	New Clause	Inclusion of new clause	We request you to include below clause in the RFP "Total liability of Service Provider & purchaser shall not exceed the total value of the Agreement. Neither Purchaser nor Supplier will be liable for lost revenues or profits, downtime costs, loss or damage to data or indirect, special or consequential costs or damages. " Kindly confirm.	NO change in existing clause
HP India	9	9	The total number of files to be scanned across the state are more than 17 Lakh. Each file has approximately 30 pages.	Please specify the no of files at each location. We request to specify an upper limit to variation in volumes. (Its required for project execution & completion framework designing.)	Will be issued along with the corrigendum

HP India	10	9	The files to be scanned are available at each of the district headquarters locations	How many total locations where the scanning is required.	36 Caste Certificate Scrutiny Offices located at district headquarters across Maharashtra.
HP India	11	33	Scanning of Records	For records already digitized, how will be the information flow to bidder whether the record is digitized or not?	The district Caste Scrutiny Committee Official will handover only non-digitized record to the successful bidder.
HP India			Only those records which are not available in BARTI's database needs to be scanned and digitized.		
HP India	12	37	If for one or more Caste Certificate Scrutiny Committee, BARTI doesn't provide space, the metadata entry process for such offices can be carried out from any desired location of Successful Bidder. The Successful Bidder shall provide for all physical infrastructure and manpower at each locations where metadata entry is being done	Please specify no of such locations where the meta data entry can be carried outside of CCSC offices	Metadata entry to be done at the District Caste Certificate Scrutiny Committee offices only
HP India	13	67	Digitization rate per field	Please specify the no of characters per field for data entry	The number of characters range from 5 to 70 per field including spaces.
HP India	14	20	S.No 7 Certification: The bidder or The lead bidder & consortium partner (in case of consortium), must possess a valid ISO 9001:2015 certification or above.	Request to include Quality Certificate: The bidder should have following quality certificates: 1. ISO 9001: 2015 2. ISO 27000 3. ISO 20000 4. CMMi Level 3	NO change in existing clause
HP India	15	20	The bidder or lead bidder (in case of consortium), shall have Average Turnover in India for the last three financial years - Minimum – INR 20 Crores	Average Annual turnover of the bidder during last three financial years (2015-16, 16-17, 17-18) as per the published audited balance sheet should be at least Rs. 300 Cr. The net worth of the bidder in the last financial year i.e. 2017-18, Should be positive, worth Rs. 20 Crores	No change in existing clause
HP India	17	New Clause		The bidder must have an over all employee strength of at least 500 personnel with prior experience of minimum 2 years as on 31.03.2018	No change in existing clause
HP India	18	New Clause	Scanning & DMS turnover	The bidder should have pursued Scanning and DMS work worth Rs.30 Cr. (Cumulative) During Last three financial Years ending 2017-18, in government Department Central or state/ PSU/ Autonomous Body	No change in existing clause
HP India	19	Legal	Terms & Conditions	The Terms and Conditions contained in the tender are insufficient to form a contract and several critical terms are missing . In the light of the above , please clarify if a contract copy would be provided to the bidder upon selection which will be mutually negotiated upon. Alternatively we are also attaching out standard template for your perusal and approval.	BARTI will sign a detailed MoU with the successful bidder and issue a work order. The terms of the contract will be mentioned

HP India	21	26	Bullet 2, Study of existing procedure of scanning & Digitization at BARTI	Please clarify in which format existing data (PDF and Metadata) will be handed over to us for migration in new DMS? Please provide technical details of current Application for better assessment of efforts i.e. Technology used for current DMS, Database, backend file storage format, data export procedures etc.	The existing scanned files are in PDF format and the metadata is in indexing format. The total data size is aprox 10 Terabytes (margin of 15%). The same will be habdded over to the successful bidder for uploading on BARTI designated cloud server and syncing with the DMS in external sotrage devices (harddisk)
HP India	22	26	Bullet 3, Project Planning and Management	We will like to request confirmation from BARTI that changes that may be informed by department during project tenure will remain within the scope and functionalities defined in this RFP. Otherwise pricing for the project will be a subjective matter that may favor specific bidders having more insights and all bidders will not have common ground for pricing the project.	Any changes/modifications in the RFP will be released as a corrigendum and same will be uploaded on the <a href="https://maharashtra.etenders.in">https://maharashtra.etenders.in</a> website. We recommend the bidder to regulary keep on checking the website.
HP India	23	29	Testing & Commissioning	Please elobarate features of DMS required that also include features of Workflow Management System.	Workflow management should be a part of the DMS
HP India	24	30	d) Functional & Technical Requirements	1. What kind of interfacing is required between MS Office / Open Office and Proposed DMS. Please explain as there are multiple ways of interfacing these applications.	The DMS should be able to generate various progress reports in PDF,CSV formats.
HP India	25	30	d) Functional & Technical Requirements	Please explain different functionalities required under different modules listed in RFP: — Workflow Management System — Knowledge Management System — File Management System — Dashboard etc.	The DMS shoulf be able to track work progress, access logs, detailed search module, file management, graphicahl representation of status of caste scrutiny files, etc.
HP India	26	33	Pre-entry Verification Check	Please provide details of application (Development language, database details, Web services calls which are acceptable to this application etc.) with whom we need to integrate our production application through web services? Also, please provide details of standards based on which integration will be allowed.	The existing BARTI application is deveopment in .NET
HP India	27	39	Reporting	Please provide list of reports required by BARTI.	All reports necessary to monitor the effective progress of scanninf & digitization activity as well as access reports.
HP India	28	N/A	N/A	Please clarify number of concurrent users using DMS at any given point in time. Also, whether this DMS will be used by users on local network or it will be exposed to Citizens for accessing data on open internet?	The DMS will be used py around 200 concurrent users.
DignityIT Consultants	1	2	Earnest Money Deposit & Tender Fee	We are registered with MSME as Small Scale Unit. Can you remove the Tender Fee & EMD Payment clause for MSME registered organization as provisions given in MSME.	As per the GR dated 1/12/16 relevant exemptions will be provided to MSMS & SSE
DignityIT Consultants	2	16	17.Performance Bank Guarantee The Successful Bidder will provide a Performance Bank Guarantee, within 21 days from the notification of award of contract, for a value equivalent to 5% of the total cost of contract	Can you reduce PBG to 35 of the total cost of contract	No change in existing clause
Decos Software Development Pvt. Ltd.	1	Page 28	Hosting, Testing and Certifications	Is it going to be cloud hosting or on premise? Is DC & DR available for solution hosting? Do we have to give hardware sizing of solution?	The application will be hosted on cloud. BARTI will make separate arrangements for disaster recovery and backup.

Decos Software Development Pvt. Ltd.	2	Page 30	Deployment of Document Management System - The system should allow sharing of documents among specific users	How many departments/users are going to use the system? Please mention approx. number of users?	200 concurrent users
Decos Software Development Pvt. Ltd.	3	Page 28	Hosting, Testing and Certifications - BARTI reserves right to conduct third party audit of application, database, processes of Successful Bidder pertaining to this project.	Do we have SQL Server or Oracle database license to create a instance for new system?	Yes. BARTI has SQL license
Decos Software Development Pvt. Ltd.	4	Page 48	Annexure I: Project Planning and Management - Manpower Deployment List for Scanning part of the project	Do we need any onsite manpower for support?	Yes.
Decos Software Development Pvt. Ltd.	5	Page 28	Acceptance testing and security & performance audit of application needs to be done before hosting on to the server space provided by BARTI. This shall be responsibility of Successful Bidder to complete the testing from any of the CERT-In empaneled audit agencies against the quality framework standards and guidelines which forms part of the SDLC methodology as directed by BARTI and Government of Maharashtra.	Do we need to provide SSL Certificates?	Yes
Decos Software Development Pvt. Ltd.	6	Page 29	c) Training Requirements	We are assuming, BARTI will provide training infrastructure like training room, projector, table, chairs etc. Please confirm  Approx. number of users to train?	Yes. Training will happen at a suitable location determined by BARTI. BARTI will provide training infrastructure.
Decos Software Development Pvt. Ltd.	7		General Query - Data Migration	Do we have to migrate any existing data? If Yes then please mention volume and format.	Yes. There is existing data of around 10 TB that needs to be migrated to the new DMS system.
Decos Software Development Pvt. Ltd.	8		General Query - Third Party Software Integration	For integration with all these systems we need their APIs, all the system APIs will be provided by(tendering authority) to integrate. Please confirm	The API for the DMS application developed by successful bidder needs to be provided by the bidder.
Decos Software Development Pvt. Ltd.	9		General Query - SMS & Email Subscription	Does BARTI have any existing SMS and Email subscription? If Yes then can we use the same in this system. If we don't have any existing subscription then can BARTI will do recharge as per need?	BARTI doesn't have an SMS subscription
Decos Software Development Pvt. Ltd.	10		General Query - Implementation	We prefer doing onsite implementation to meet the deadline . Can BARTI provide desk space for people? This will help for fast implementation.	BARTI will provide only table, chair and electricity. Rest all equipment for the scanning needs to be arranged by the successful bidder.



Decos Software Development Pvt. Ltd.	11	Page 43	For any customized solution developed for the project (such as software utility for digitization and scanned image retrieval, software utility for QC of scanning and data entry etc.), IPR of the solution would belong exclusively to the BARTI. The Successful Bidder shall handover the source code to BARTI at the stage of commencement of Project. The Successful Bidder shall also submit all the necessary instructions for incorporating any modification / changes in the software and its compilation into executable / installable product. In case of software is a	We are coming up with a COTS product so we are assuming IPR rights of COTS solution will be with vendor. Source code of customized solution will be shared with CIDCO. Source code of COTS product can be submitted in ESCROW arrangement. Please confirm	The successful bidder needs to handover the source code of the customized solution directly to BARTI so that BARTI can make necessary modifications in the DMS as and when future needs arise.
Decos Software Development Pvt. Ltd.	12		General Query - Document Storage	We need a storage server to store citizen scanned documents. Do we have storage server and space?	Yes. BARTI has storage space.
Decos Software Development Pvt. Ltd.	13		General Query - System Language	Does system need to be multi-lingual? If so which languages?	No
Decos Software Development Pvt. Ltd.	14		General Query -Support (Working days and time)	What will be the support timing and work days?	Work days will be all working days.
Newgen Software Technologies Limited	1	9	The files to be scanned are available at each of the district headquarters locations. The successful bidder has to carry out the operation of scanning at the district location itself. Under no circumstances will the physical files be allowed to be taken out of the District Caste Certificate Scrutiny Office premises.	(1) If scanning work needs to be done at multiple locations, please specify number of locations along with approx. pages at each location where scanning activity will be carried out.	Mentioned along with the corrigendum.
Newgen Software Technologies Limited	2	9	The records at District Caste Scrutiny Committees are predominantly manual records, in hand written form, primarily maintained as files of A3 / A4 / Legal size (spanning approx. 30 pages per file).	(1) Please specify approx. percentage of each page size from total volume.	The Successful bidder will need to determine on their own.

Newgen Software Technologies Limited	3	15	The tender fee has to be paid online, Scanned copy of EMD (BG / DD) with technical bid and submit physical EMD as per timeline specified in the clause 7 under "Instruction to Bidders" without which tender will be considered as incomplete and non-responsive and shall be liable for rejection	(1) As mentioned in tender pg. no. "13/ 7 Earnest Money Deposit" EMD is required to be paid online through through Credit Card / Debit Card / RTGS / NEFT/ Internet banking but again it is mentioned at tender pg. no. 15, to submit physical BG/DD. Please clarify whether EMD will be paid through online or offline -BG.	EMD needs to be submitted only via Credit Card / Debit Card / RTGS / NEFT/ Internet banking as per Maharashtra government GR dated 1/12/16
Newgen Software Technologies Limited	4	20	The bidder or lead bidder (in case of consortium), shall have Average Turnover in India for the last three financial years - Minimum – INR 20 Crores	(1) Request to amend this clause as "The bidder or lead bidder (in case of consortium), shall have Average Turnover in India for the last three financial years - Minimum – INR 100 Crores" for healthy competition.	No change in existing clause
Newgen Software Technologies Limited	5	39	Porting of data to DMS software and BARTI Cloud Server	(1) As per our understanding, DMS software is required to be deployed in BARTI's Cloud server and digitized data will be uploaded on it. Please clarify	Yes.
Newgen Software Technologies Limited	6	26	Around 10 lakh files (each file having approx. 30 pages) have already been scanned by BARTI and stored in an in-house application.	Kindly share following details of images digitized by BARTI. a) Scanned Images format like PDF/TIFF etc. b) Whether bidder will do data entry or data entry is already done by BARTI. c) Inclusion of cost in commercial bid format.	Scanned images are in PDF format No data entry needs to be done for the data already digitized by BARTI
Newgen Software Technologies Limited	7	28	Office Space and Electricity connection will be provided by the BARTI	(1) What are the required infrastructures provided by BARTI to carry out scanning work such as security at office space, Connectivity to Server (for data uploading), Electrical points, Air-conditioned environment and facility management services like drinking water, cleaning of premises, washroom etc. air-conditioned environment	BARTI will provide only table, chair and electricity. Rest all equipment for the scanning needs to be arranged by the successful bidder.
Newgen Software Technologies Limited	8	29	The successful bidder shall hand over the source code of the DMS to BARTI during this phase.	(1) We understand that only customization code of DMS will be handed over to BARTI, please clarify.	The successful bidder needs to handover the source code so that BARTI can make necessary modifications in the DMS as and when future needs arise.
Newgen Software Technologies Limited	9	30	The software solution to be based on open standards	(1) As per our understanding, successful bidder would deploy COTS based DMS product at BARTI's cloud server with perpetual license based and is not an open source DMS. Please clarify	The DMS should be based on open standards so that BARTI can make necessary upgradations in the application in future. The source code of the application should be handed over to BARTI by the successful bidder.
Newgen Software Technologies Limited	10	32	Repair the documents for scanning using cello-tape (Self-Adhesive clear Tapes) or enclosing the documents in plastic pouches (depending on the condition of the documents).	(1) Please specify approx. percentage of documents which are torn or mutilated state or required repairing work or please specify document age.	Successful bidder needs to determine on their own

Newgen Software Technologies Limited	11	33	Pre-entry Verification Check: The Successful Bidder will carry out a pre-entry verification check through the software it develops which is integrated with BARTI database / tool through web service	(1) As per our understanding, pre-entry verification software will be provided by BARTI along with already digitized search parameter. Please confirm	Pre-entry verification should be a part of the DMS solution. BARTI will not provide any software for pre-entry verification.
Newgen Software Technologies Limited	12	34	The PDF/A file shall be append able in future for more number of scanned image as and when required.	(1) After uploading into DMS system, images cannot be appended but versioning can be done where another file will be stored in a same unique folder. Please suggest.	No change in existing clause
Newgen Software Technologies Limited	13	35	The compressed PDF files created for viewing are required to be compressed and sized within 1 MB maximum and shall also retain search ability, clarity of image and print quality.	(1) Scanning in grayscale may increase the file size and may not be achieved required size limit. e.g. Approx. size 150 KB per page in grayscale X 30 pages = 4.39 MB per file. We request remove this clause or allow to scan in Black & White mode.	Scanning needs to happen in greyscale only.
Newgen Software Technologies Limited	14	36	The Successful Bidder shall provide a QC module which is accessible online (for QC of scanned images and data by BARTI officials) within the module of application.	(1) We understand that online QC module for BARTI officials is not a DMS application and is a separate online QC module provided by successful bidder. Please confirm	QC mechanism should be a part of DMS application
Newgen Software Technologies Limited			Successful Bidder will maintain a log on the DMS software application of all the records which have been rejected in 1st level QC by Successful Bidder.	(1) DMS software application is used for digitized data storage and retrieval purpose (Not for QC activity/log maintenance). As per requirement successful bidder will provide separate software application for QC activity and its log maintenance. Please clarify.	QC mechanism should be a part of DMS application
Newgen Software Technologies Limited	15	37	Required space for metadata entry process shall be responsibility of the Successful Bidder. In case BARTI provides space in one or more Caste Certificate Scrutiny Committee offices, Successful Bidder shall do the data-entry execution at the Caste Certificate Scrutiny Committee provided premises.	(1) We request to suggest that space for metadata entry should be provided by BARTI at premises where scanning work will be done. (2) Request to clarify, whether metadata entry work will be done at a centralized location or at each BARTI offices. (3) If at each BARTI offices, please share number of locations of data entry. it will help us for project cost estimation.	Metadata entry to be done at the District Caste Certificate Scrutiny Committee offices only. The total number of locations are 36.
Newgen Software Technologies Limited	16	37	The metadata entry of key fields is to be done only after scanning and QC are completed	(1) On which page of the file/record, metadata entry information will be available for data entry like first page or specific page of any page.	The data entry will need to happen from any page of the file
Newgen Software Technologies Limited	17	38	Double Blind Data Entry Method	(1) Double blind data entry method may increase project cost, as there are merely 14 fields per file which can be achieved in single data entry method with accuracy. Metadata Quality Checking stage is also there where operator verifies & corrects metadata entered. Request to allow us the single metadata entry.	No change in existing clause

Newgen Software Technologies Limited	18	20-Jul	Certification: Bidder or Lead bidder & Consortium Partner must possess a valid ISO 9001:2015 certification or above	Due to software scope, we request to include CMMi Level3 certification also along with ISO certificates in Pre-qualification Criteria.	No change in existing clause
Newgen Software Technologies Limited	19	General		(1) Please specify whether documents for scanning are in the form of loose sheets or in hard bind book state.	The records will be stapled or tied together by a thread or stitched. Unbinding of the documents is allowed.
Newgen Software Technologies Limited				(2) In case hard bind book state, are we allowed to unbind for the purpose of ADF scanning.	Yes. Unbinding of the documents is allowed.
Newgen Software Technologies Limited				(3) We believe that all the pages will be scanned provided to vendor and there will be no selective page scanning. Please confirm	All the pages handed over to the bidder will need to be scanned.
Writer Business Services Private Limited	1	31	Phase II	What will be the number of locations or offices from where the documents need to be collected? Please specify.	Metadata entry to be done at the District Caste Certificate Scrutiny Committee offices only. The total number of locations are 36.
Writer Business Services Private Limited	2	31	Phase II	Do we need to collect the documents on a daily, weekly or monthly basis?	The documents needs to be colleved on daily basis and handed back to the committees daily after scanning. The successful bidder must
Writer Business Services Private Limited	3	31	Phase II	Does the volume of documents to be collected vary or be the same if collected on a daily or weekly basis?	The successful bidder must collect the number of files that they can scan in a particulat day.
Writer Business Services Private Limited	4	31	Phase II	Please clarify that whether we will be allowed to work on Saturdays or Sunday's?	The successful bidder must communicate to BARTI during the project planning phase their working plan, days of working and the hours of working. BARTI will arrange a security gurad for the bidder during non-office hours.
Writer Business Services Private Limited	5	31	Phase II	Will we be allowed to work in shifts?	The successful bidder must communicate to BARTI during the project planning phase their working plan, days of working and the hours of working. BARTI will arrange a security gurad for the bidder during non-office hours.
Writer Business Services Private Limited	6	32	Records Preparation	What percentage of documents which needs to be unbinded and binded again?	The records will be stapled or tied together by a thread or stitched. Unbinding of the documents is allowed.
Writer Business Services Private Limited	7	33		Quality of documents. What percentage of documents are fragile/damaged conditions?	Not possible to accurately determine at this stage.
Writer Business Services Private Limited	8	34	Quality Parameters	Please specify the percentage of documents in which the legibility of the characters is not proper?	Not possible to accurately determine at this stage.
Writer Business Services Private Limited	9	37		What would the number of fields in the meta data entry?	The metadata entry needs to be done for 14 fields.
Writer Business Services Private Limited	10	37		What would be the number of cases in which the documents are in Marathi language?	Not possible to accurately determine at this stage. But a substantial number of documents will be in Marathi language.
Writer Business Services Private Limited	11	37	Metadata entry of key fields	Please clarify point no. 5 If for one or more Caste Certificate Scrutiny Committee, BARTI doesn't provide space, the metadata entry process for such offices can be carried out from any desired location of Successful Bidder.	Metadata entry to be done at the District Caste Certificate Scrutiny Committee offices only

Writer Business Services Private Limited	12	39	Reporting	Please specify the various stages for which the MIS report is to be forwarded on a daily, weekly, monthly basis?	MIS report to be forwarded to BARTI on daily basis.
Writer Business Services Private Limited	13	20	Point no. 7	Kindly include ISO 27001, CMMi level 3 certification for this important project to invite quality bidders	No change in existing clause.
Writer Business Services Private Limited	14	22	Point nos. 2,4,5	Kindly include project experience in all Banks and corporate	The experience of Nationalised bank is included in the RFP
Writer Business Services Private Limited	15	30	Point no. d (7)	What is the need for the cross platform technology?	Crossplatform is needed because the software will be used by individual caste scrutiny committees, not all of whom have the same software/operating system on their machines.
Writer Business Services Private Limited	16	43	IPR (line 4)	Why source code is required?	The successful bidder needs to handover the source code so that BARTI can make necessary modifications in the DMS as and when future needs arise.
Yogesh Solutions	1	20	Point 1. Pre Qualification Parameters	Proprietorship Firm should be allowed.	No change in existing clause
Yogesh Solutions	2	54	Tender Fee Deposit of Rs. 20000/-	NSIC/MSME REGSITERED FIRMS SHOULD BE EXEMPTED FROM TENDER COST.	As per the GR dated 1/12/16 relevant exemptions will be provided to MSME & SSE
Yogesh Solutions	3	20	Average Turnover point 2	This should be reduced to Rs. 2 core so multiple bidders can participate and achieve healthy & Fair Competition.	No change in existing clause
Yogesh Solutions	4	22	Point 2 Total work order Value	Work Experience Certificate from Pan India should be valid for Scanning & Digitization Project And Why only Maharashtra.	No change in existing clause
Capital Business Systems Private Limited	1	19	Digitization would mean data entry of at least 250 characters per record or Data entry of at least 14 fields per record	Have we to do data entry from inside the files or from file cover?	The data entry needs to be done from multiple pages inside the file.
Capital Business Systems Private Limited	2	20	The bidder's or the lead bidder's (in case of consortium), Average Turn Over from the business of Scanning & Digitization projects with Data Entry for Government Organization (PSU / Local Bodies / Government Departments / Nationalized Banks), for the last three financial years - Minimum – INR 1 Crore	As the project value is more than 4 Cr., 1 Cr. Shpuld be replaced with at least 10 Cr.	No change in existing clause.
Capital Business Systems Private Limited	3	22	Total Work Order Value Total value of work orders for Scanning & Digitization project for Central/State Government (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra in the last 5 Years	Please replace "Maharashtra" as "any state of India" as this will lower the competition.	No change in existing clause.

Capital Business Systems Private Limited	4	22	Total Number of Pages: Total of pages as per the work order for Scanning & Digitization Project for the Central/State Government Organization (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra in the last 5 Years	Please replace "Maharashtra" as "any state of India" as this will lower the competition.	No change in existing clause.
Capital Business Systems Private Limited	5		Total Pages Scanned: Total number of pages (each side of a page of any size) in any Ongoing Project for Central/State Government Organization (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra	Please replace "Maharashtra" as "India" as this will lower the competition.	No change in existing clause.
Capital Business Systems Private Limited	6	23	Multi Location Scanning Project : Prior experience of executing multi-location scanning project covering at least 5 districts in any one state in India for the same project (completed / ongoing) in last five years	Please consider running project as well.	No change in existing clause.
Capital Business Systems Private Limited	7	24	SCOPE OF WORK BARTI wishes to utilize the services of Scanning and Digitization agency (hereafter referred to as Successful Bidder) for scanning & digitization of legacy records. Tenure of this contract is for a period of 12 months from the date of Signing of Contract. The	How many locations are there where activity has to be done? Have we to start phase-wise or to all locations in parallel? Please confirm,	The files need to be scanned at each of the 36 District Caste Scrutiny Committee Offices across Maharashtra. The office is located at district headquarters.

Capital Business Systems Private Limited	8	25	<p>Phase III – Scanning and Data Entry</p> <ol style="list-style-type: none"> <li>1. Pre-entry verification check</li> <li>2. Scanning of records and indexing</li> <li>3. Quality check of scanned images</li> <li>4. Handover of records (back to respective Caste Scrutiny Committees)</li> <li>5. Meta data entry of key fields</li> <li>6. Detailed data entry</li> <li>7. Quality checking of detailed data entry</li> </ol>	<p>There are 3 data entries,</p> <ol style="list-style-type: none"> <li>1. Pre-entry Verification check</li> <li>2. Meta data entry of key fields</li> <li>3. Detailed data entry</li> </ol> <p>Request please explain or if possible demonstrate this. What will be maximum fields per file bidder is required to enter?</p>	<p>There is only 1 data entry.</p>
Capital Business Systems Private Limited	9	28	<p>The warranty and maintenance on deployed DMS software should be valid throughout the contract period and 3 years post completion of the contract.</p>	<p>Where the DMS will be deployed?</p>	<p>At each of the Caste Scrutiny Committee Office, BARTI, and any other location as prescribed by BARTI.</p>
Capital Business Systems Private Limited	10	28	<p>Deployment of Document Management System</p> <p>The successful bidder shall hand over the source code of the DMS to BARTI during this phase.</p> <p>d) Functional &amp; Technical Requirements</p> <p>The DMS should have below mentioned features</p> <ul style="list-style-type: none"> <li>— The solution should be bilingual (English &amp; Marathi)</li> <li>— The system should be able to accommodate the existing records scanned</li> </ul>	<p>1, we understand that the data entry will be done in English only. Please confirm the reason of incorporation Marathi to DMS.</p>	<p>The need to include marathi is for the ease of use by the Caste Scrutiny Committee and BARTI officials post go live.</p>
Capital Business Systems Private Limited	11	33	<p>Pre-Scanning Document Quality Check</p> <p>The following things should also be checked:</p> <ul style="list-style-type: none"> <li>• It should be checked that all records have been numbered</li> </ul>	<p>does numbering of pages of the file come under scope?</p>	<p>Yes. The pages will need to be numbered</p>

Capital Business Systems Private Limited	12	37	If for one or more Caste Certificate Scrutiny Committee, BARTI doesn't provide space, the metadata entry process for such offices can be carried out from any desired location of Successful Bidder.	As per clause bidder is not supposed to take out the documents/data outside from the premises of BARTI considering the confidentiality, Request department to arrange the space all all location.	BARTI will provide space for scanning at each of the Caste Scrutiny Committee Office.
Capital Business Systems Private Limited	13	37	Double Blind Data Entry Method • For accurate metadata entry of key fields, double blind data entry method (i.e. two people will enter the data for the same scanned image independently), shall be done for all scanned images.	Please change this clause to single data entry with quality as this will double the cost.	No change in existing clause.
Newgen Software Technologies Ltd.	1	27	Deployment, commissioning, and maintenance of hardware, network infrastructure, furniture	We understand that the PC /Scanner and the N/W needs to be provided by the bidder, however in terms of Servers for the DMS deployment. Are the servers and dependent applications (OS / DB and the APP server) expected to be provided and maintained by the bidder	BARTI will provide could storage for deployment of the DMS.
Newgen Software Technologies Ltd.	2	26	Around 10 lakh files (each file having approx. 30 pages) have already been scanned by BARTI and stored in an in-house application.	For migration into new DMS, we understand that the images and the meta data will be provided in an encrypted format along with the Meta data	Yes. However, the responsibility to ensure that no data is leaked/misplaced, intentionally or unintentionally will be with the successful bidder.
Newgen Software Technologies Ltd.	3	43	The successful bidder shall hand over the source code of the DMS to BARTI during this phase	As its Product IPR, Newgen cannot give the source code of the DMS. ESCROW agreement can be done by the customer(BARTI)	The successful bidder needs to handover the source code of the customized solution directly to BARTI so that BARTI can make necessary modifications in the DMS as and when future needs arise. No change in existing clause.
Newgen Software Technologies Ltd.	4	29	Training	How many location the training to be conducted and for how many batches?	The successful bidder will need to undertake trainings at location and batches determined by BARTI. There can be multiple training sessions as well.
Newgen Software Technologies Ltd.	5	37	Data Entry Fields	How many fields are there for data entry	19 fields
Newgen Software Technologies Ltd.	6	9	Digitization Query	1. Are the document of A4 /A3 /Legal or any other size? 2. Are the documents binded? 3. Is the documents expected to be scanned at b/w or any other (grey /colour)? 4. In case of colour / grey, what is the volumes to be scanned? 5. Total number of pages to be digitized?	The documents are of A3/A4/Letter/Legal size. However, if any of the pages of any other size are encountered during the scanning phase, the successful bidder will need to scan those pages as well. The documents will be ataplesd or tied with a thred All the documents needs to be scanned in greyscale. Approx. 17 lakh files will need to be digitized.
Newgen Software Technologies Ltd.	7	28	Support	Is the Onsite support expected?	Yes. Onsite support will be required during project execution as well as well.
Newgen Software Technologies Ltd.	8	30	Workflow	What are the process envisaged to be automated if any?	Dail Report generation.



Newgen Software Technologies Ltd.	9	30	DMS Interfacing with any third party application	Is the DMS to be integrated with any third party application? If yes, provide details	Yes. DMS will need to be integrated with Digilocker, CCVIS and other applications as determined by BARTI.
Newgen Software Technologies Ltd.	10		Total number of Instance	Apart from Production and UAT any other instance envisaged?	Not at this stage. However during the time of execution if it comes to light that other instances will be required, the successful bidder must implement it.
Newgen Software Technologies Ltd.	11		Storage	We assume the Storage infra would be provided by the Customer (BARTI)? Is the understanding correct?	Yes. BARTI will provide cloud storage location.
Newgen Software Technologies Ltd.	12		Locations of the Data entry and the scanning	What are the total number of Locations for Data Entry and Scanning? Please provide details	Metadata entry to be done at the District Caste Certificate Scrutiny Committee offices only. The total number of locations are 36.
Newgen Software Technologies Ltd.	13	39	Porting on Cloud Server	We assume the DMS Software to be installed on the Private Cloud Server provided by the Customer(BARTI)	Yes.
Newgen Software Technologies Ltd.	14		User count	How many DMS users expected? What is the concurrency? How many scan stations?	200 concurrent users
Newgen Software Technologies Ltd.	15		Is Record Management System (RMS) required? Any expectation from the require system which should manage lifecycle of content through retention, storage, retrieval, and destruction policies along with tracking and managing of physical location of the content using Records Management System?	Newgen suggests Record Management System which is in complied with standards like DoD 5015.2, ISO 15489, VERS etc. which are international standards for Record Management.	Not at this stage.
TGN Corporate Advisors Pvt. Ltd.	1	13	7. Earnest Money Deposit	As per MSME Act 2006, EMD & Tender Fee Exemption is not mention in Tender, Is it consider or Not?	As per the GR dated 1/12/16 relevant exemptions will be provided to MSME & SSE
TGN Corporate Advisors Pvt. Ltd.	2	20	Pre-qualification Parameters	As per MSME order 10th March 2016 for relaxation of Norms for Startup & Micro & Small Enterprises in public Procurement on Prior experience prior Turn over Criteria is	As per the GR dated 1/12/16 relevant exemptions will be provided to MSME & SSE
TGN Corporate Advisors Pvt. Ltd.	3	20	Pre-qualification Parameters	The pre-qualification parameters are not included as per the MSME Act as follows: As per the Ministry of MSME order 23rd March 2012, The Govt. Ministries, Departments and Public undertaking shall procure mini. 20% of their annual value of goods or services from Micro and Small Enterprises And Special provisions for Micro and Small Enterprises owned by Scheduled Castes or Scheduled Tribes :- Out of 20% of the annual procurement 4% shall be procure from Micro and small Enterprises owned by the Schedule Caste or the Schedules Tribe Enterprises.	Consueiding the nature of the project and the criticality of the work, it is not possible to distribute the project among multiple vendors. No change in existing clause.
TGN Corporate Advisors Pvt. Ltd.	4	22	Technical Qualification Parameters	All the Technical qualification parameters are violation of the MSME order 10th March 2016	No change in existing clause.

GUJARAT INFOTECH LIMITED	1	22	<p>Technical Qualification Parameters Total Work Order Value Total value of work orders for Scanning &amp; Digitization project for Central/State Government (PSU/Local Bodies/Government Departments/ Nationalized Banks) project in Maharashtra in the last 5 Years</p>	<p>Due to asked Total Work Order Value of project in Maharashtra only very fewer companies can participate which will restrict the competition from the prospective bidders and lead to not more bidder and rates. In view of above, we request you to amend the criteria as below, "Total value of work orders for Scanning &amp; Digitization project for Central/State Government (PSU/Local Bodies/Government Departments/ Nationalized Banks) project in India in the last 5 Years."</p>	<p>There are substantial number of cases, particularly in the very old files where the documents to be scanned, including the caste validity certificate, are in Marathi. The metadata entry however needs to be done in English. Hence there is a strong need for the successful bidder to have had experience in Maharashtra and the on ground staff to have a strong understanding of Marathi Language. Also the familiarity of the region will play a crucial importance in successful execution of the project since the scanning work needs to be done at individual district level. No change in existing clause.</p>
Gujarat Infotech Limited	2	22	<p>Technical Qualification Parameters Number of Work Orders: Prior experience of executing Scanning &amp; Digitization project for Central/State Government (PSU/Local Bodies/ Government Departments/ Nationalized Banks) project in Maharashtra in the last 5 Years</p>	<p>Due to asked Number of Work Orders in Maharashtra only very fewer companies can participate which will restrict the competition from the prospective bidders and lead to not more bidder and rates. In view of above, we request you to amend the criteria as below, "Prior experience of executing Scanning &amp; Digitization project for Central/State Government (PSU/Local Bodies/ Government Departments/ Nationalized Banks) project in India in the last 5 Years."</p>	<p>There are substantial number of cases, particularly in the very old files where the documents to be scanned, including the caste validity certificate, are in Marathi. The metadata entry however needs to be done in English. Hence there is a strong need for the successful bidder to have had experience in Maharashtra and the on ground staff to have a strong understanding of Marathi Language. Also the familiarity of the region will play a crucial importance in successful execution of the project since the scanning work needs to be done at individual district level. No change in existing clause.</p>
Gujarat Infotech Limited	3	22	<p>Technical Qualification Parameters Total Number of Pages: Total of pages as per the work order for Scanning &amp; Digitization Project for the Central/State Government Organization (PSU/Local Bodies/ Government Departments/ Nationalized Banks) project in Maharashtra in the last 5 Years</p>	<p>Due to asked Total Number of Pages of project in Maharashtra only very fewer companies can participate which will restrict the competition from the prospective bidders and lead to not more bidder and rates. In view of above, we request you to amend the criteria as below, "Total of pages as per the work order for Scanning &amp; Digitization Project for the Central/State Government Organization (PSU/Local Bodies/ Government Departments/ Nationalized Banks) project in India in the last 5 Years."</p>	<p>There are substantial number of cases, particularly in the very old files where the documents to be scanned, including the caste validity certificate, are in Marathi. The metadata entry however needs to be done in English. Hence there is a strong need for the successful bidder to have had experience in Maharashtra and the on ground staff to have a strong understanding of Marathi Language. Also the familiarity of the region will play a crucial importance in successful execution of the project since the scanning work needs to be done at individual district level. No change in existing clause.</p>

Gujarat Infotech Limited	4	22	<p>Technical Qualification Parameters Total Pages Scanned: Total number of pages (each side of a page of any size) in any Ongoing Project for Central/State Government Organization (PSU/Local Bodies/ Government Departments/ Nationalized Banks) project in Maharashtra</p>	<p>Due to asked Total Pages Scanned in project in Maharashtra only very fewer companies can participate which will restrict the competition from the prospective bidders and lead to not more bidder and rates. In view of above, we request you to amend the criteria as below, "Total number of pages (each side of a page of any size) in any Ongoing Project for Central/State Government Organization (PSU/Local Bodies/Government Departments/ Nationalized Banks) project in India."</p>	<p>There are substantial number of cases, particularly in the very old files where the documents to be scanned, including the caste validity certificate, are in Marathi. The metadata entry however needs to be done in English. Hence there is a strong need for the successful bidder to have had experience in Maharashtra and the on ground staff to have a strong understanding of Marathi Language. Also the familiarity of the region will play a crucial importance in successful execution of the project since the scanning work needs to be done at individual district level. No change in existing clause.</p>
StockHolding Document Management Services Ltd.	1	29	<p>The solution should be bilingual (English &amp; Marathi)</p>	<p>As metadata is in English language the software solution should also be in English Only.</p>	<p>The need to include marathi is for the ease of use by the Caste Scrutiny Committee and BARTI officials post go live.</p>
StockHolding Document Management Services Ltd.	2	30	<p>The system should support interoperability with cross platforms like Linux, Windows, UNIX, Macintosh), databases and web servers.</p>	<p>We request you to modify the clause as "The system should support interoperability with cross platforms like Linux/ Windows/ UNIX/ Macintosh), databases and web servers."</p>	<p>No change in existing clause.</p>
StockHolding Document Management Services Ltd.	3	30	<p>Workflow Management System</p>	<p>What is the exact requirement? Kindly Explain.</p>	<p>The DMS should be able to monitor the performance the set of tasks and progress of the project execution. The DMS should support, report generation, role based accessibility, user reassignment, notification, tracking etc.</p>
Aryan Imaging and Business Consultants Pvt Ltd.	1	20	<p>Pre - Qualification Parameters – Mandatory Documents -The bidder or both the partners in case of the Consortium should be a Private Limited Company or Public Limited Company or Partnership Firm or LLP firm</p>	<p>The need for consortium partner is seem to be not required. As this is a very important project for BARTI, we request you to remove this clause with no consortium required. This will make more responsible to the concerns bidder.</p>	<p>No change in existing clause.</p>
Aryan Imaging and Business Consultants Pvt Ltd.	2	20	<p>Pre - Qualification Parameters – Mandatory Documents - Certification: The bidder or The lead bidder &amp; consortium partner (in case of consortium), must possess a valid ISO 9001:2015 certification or above.</p>	<p>Importance of data security is very high, We request you to add criteria of ISO 27001 certificate.</p>	<p>No change in existing clause.</p>

Aryan Imaging and Business Consultants Pvt Ltd.	3	22	Technical Qualification parameters: - Bidder Financial Competence Total Work Order Value: - Total work orders for scanning & Digitization project for Central/ State Government ( PSU/ Local Bodies/ Government Department/ Nationalized Banks) Project in Maharashtra in the last 5 Years	We request you to consider the work orders of all India level because it is relevant to same projects.	No change in existing clause.
Aryan Imaging and Business Consultants Pvt Ltd.	4		Location wise File Breakup for Historical data	We request you to provide breakup of tentative files available at each locations.	Released as a part of corrigendum.
Aryan Imaging and Business Consultants Pvt Ltd.	5		Uploading of Data to DMS Server	What will be uploading process of the scanned documents. Will BARTI provide connectivity at all locations or Bidder has to hand over the data to central office.	The uploading of the data, already scanned by BARTI, to new DMS application has to be done centrally. The uploading of data of newly scanned data by the successful bidder has to happen on a daily basis.
Kairee Systems Pvt. Ltd	1	20	Pre- Pre - Qualification Parameters – Mandatory Documents -The bidder or both the partners in case of the Consortium should be a Private Limited Company or Public Limited Company or Partnership Firm or LLP firm	The need for consortium partner seems unnecessary. As this is a very valuable project for your organization, we request you to remove this clause with no consortium required. This will help to fix the responsibility with concerns	No change in existing clause.
Kairee Systems Pvt. Ltd	2	20	Pre- Pre - Qualification Parameters – Mandatory Documents - Certification: The bidder or The lead bidder & consortium partner (in case of consortium), must possess a valid ISO 9001:2015 certification or above.	We request you to add ISO 27001 for data security. As this project seems very important in nature & being used in various legal organization. The ISO 27001 is for data security. So request you to add this clause as well.	No change in existing clause.

Kairee Systems Pvt. Ltd	3	27	<p>Hardware - Responsibility of all the hardware and infrastructure deployed on-site at Caste Certificate Scrutiny Committee offices across the state shall be sole responsibility of Successful Bidder. BARTI shall not be responsible for any loss etc. under any circumstances. Hence it is recommended to have insurance for all the infrastructure and hardware deployed.</p>	<p>Request you to clarify on this point as the data would be stored centrally, so we need clarification on data transfer. Do we get connectivity to upload the data through Internet, or do we need to transfer the data through HDD to head quarter for upload.</p>	<p>BARTI will provide only table, chair and electricity. Rest all equipment for the scanning needs to be arranged by the successful bidder.</p>
Kairee Systems Pvt. Ltd	4	33	<p>Pre- Pre - entry Verification Check</p> <ul style="list-style-type: none"> <li>• The Successful Bidder will carry out a pre-entry verification check through the software it develops which is integrated with BARTI database / tool through web service</li> <li>• It is the responsibility of the successful bidder for integrating their software with BARTI database through web service.</li> <li>• The structure of BARTI database will be shared with Successful Bidder at a later stage.</li> </ul>	<p>Require more clarity on this point. As we can provide Web-API for DMS part, but for integration we need the APIs for other application which would not be in our domain.</p>	<p>The succesful bidder will need to provide web API for the DMS part.</p>

			<p>Work Orders:  Prior experience of executing Scanning &amp; Digitization project for Central/State Government (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra in the last 5 Years  — Total Pages Scanned:Total number of pages (each side of a page of any size) in any Ongoing Project for Central/State Government Organization (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra — Total Work Order Value:  Total value of work orders for</p>		<p>There are substantial number of cases, particularly in the very old files where the documents to be scanned, including the caste validity certificate, are in Marathi. The metadata entry however needs to be done in English. Hence there is a strong need for the successful bidder to have had experience in Maharashtra and the ground staff to have a strong understanding of Marathi Language. Also the familiarity of the region will play a crucial importance in successful execution of the project since the scanning work needs to be done at individual district level.  No change in existing clause.</p>
Kaaree Systems Pvt. Ltd	5	53		Request you to ammend this clause with work to be done acrosss India, As this seems clause is favouring certain organizations, which are located in Maharashtra. So to have fair competition we request you to ammend this clause for India.	
Genius Infotech	1	20	The bidder or both the partners in case of the Consortium should be a Private Limited Company or Public Limited Company or Partnership Firm or LLP firm	Please insert Proprietorship firm as we are eligible in other criteria	No change in existing clause.
Genius Infotech	2	20	The bidder or lead bidder (in case of consortium), shall have Average trurnover in India for the last three inancial years - Minimum - INR 20 Crores	20 crore turnover for scanning service provider is too high. It means you are inviting big companies who would give subcontract to small vendor, please reduce the Turnover to 8 crore per year or total 20 crore trurnover in last three year by which we will be eligible.	No change in existing clause.
Genius Infotech	3	22	Number of Work Orders: Prior experience of executing Scanning & Digitization project for Central/State Government (PSU/Local Bodies/Government	he no. of work order less than six is oo high ,please reduce it to 1or 2 order and provide marks on 1or 2 order- 5 marks ,maximum 5 order may be considered for 20 marks.	No change in existing clause.
Genius Infotech	4	22	Total Work Order Value: Total value of work orders for Scanning & Digitization project for Central/State Government (PSU/Local Bodies/Government Departments/Nationalized Banks) project in Maharashtra in the last 5 Years	Work experience/completion certificate of CA, please may be considered because it is difficult to collect experience certificate from different locations and different offices of a single head office work order of Government of Maharashtra	No change in existing clause.

Genius Infotech	5	23	Total Number of Pages: Total of pages as per the work order for Scanning & Digitization Project for the Central/State Government Organization (PSU/Local Bodies/Government Departments/Nationalized - Banks) project in Maharashtra in the last 5 Years	Please consider sub contract order of Government scanning project of Maharashtra Government from big MNC	No change in existing clause.
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